Giblin Consulting, Inc.

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NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW CLINICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

If you have any questions about this notice, please contact Kimberly Kienle Price of our office at (541) 738-6516 or <u>giblinconsulting@gmail.com</u>

WHO WILL FOLLOW THIS NOTICE

This notice describes the information privacy practices followed by our employees, staff, and other office personnel, as well as our associates (billing service, on-call colleagues).

YOUR HEALTH INFORMATION:

This notice applies to the information and records we have about your health, health status, and the health care and services you receive at this office. Your health information may include information created and received by this office, may be in the form of written or electronic records or spoken words, and may include information about your health history, health status, symptoms, examinations, test results, diagnoses, treatments, procedures, prescriptions, and similar types of health-related information.

We are required by law to provide you this notice. It will tell you about the ways in which we may use and disclose health information about you and describes your rights and obligations regarding the use and disclosure of that information.

<u>HOW WE MAY USE AND DISCLOSE HEALTH INFORMATION ABOUT YOU</u> We may use and disclose health information for the following purposes:

• For Treatment. We may use health information about you to provide you with clinical treatment or services. We may disclose health information about you to doctors, nurses, technicians, office staff or other personnel who are involved in taking care of you and your health. For example, we may be treating you for a mental health condition and may need to know if you have other health conditions that could complicate your treatment. The doctor may use your clinical history to decide what treatment is best for you. The doctor may also tell another doctor about your condition so that doctor can help determine the most appropriate care

for you. This could include providing relevant emergency information to on-call colleagues. Different personnel in our office may share information about you and disclose information to people who do not work in our office in order to coordinate your care, such as making referrals to other professionals, scheduling evaluations, and coordinating limited and shared mental health insurance benefits. Family members and other health care providers may be part of your clinical care outside this office and may require information about you that we have.

- For payment. We may use and disclose health information about you so that the treatment and services you receive at this office may be billed to and payment may be collected from you, an insurance company, or a third party. For example, we may need to give your health plan information about a service you received here so that your health plan will pay us or reimburse you for that service. We may also tell your health plan about a treatment you are going to receive or provide a progress update in order to obtain prior approval, or to determine whether your plan will pay for treatment.
- For Health Care Operations. We may use and disclose health information about you in order to run the office and make sure that you and our other patients receive quality care. For example, we may use your health information to evaluate the performance of our staff in caring for you. We may also use health information about all or many of our patients to help us decide what additional services we should offer, how we can become more efficient, or whether certain new treatments are effective. We may also disclose your health information to health plans that provide you insurance coverage and other health care providers that care for you. Our disclosures of your health information to plans and other providers may be for the purpose of helping these plans and providers improve care, reduce cost, coordinate and manage health care and services, train staff and comply with the law.
- <u>Appointment Reminders.</u> We may contact you as a reminder that you have an appointment for treatment or clinical care at the office.
- <u>Treatment Alternatives</u>. We may tell you about or recommend possible treatment options or alternatives that may be of interest to you.
- <u>Health-Related Products and Services.</u> We may tell you about health-related products or services that may be of interest to you.

Please notify us if you do not wish to be contacted for appointment reminders, or if you do not wish to receive communications about treatment alternatives or health-related products and services. If you advise us **in writing** (at the address listed at the top of this Notice) that you do not wish to receive such communications, we will not use or disclose your information for these purposes.

SPECIAL SITUATIONS

We may use or disclose health information about you for the following purposes, subject to all applicable legal requirements and limitations:

- <u>To Avert a Serious Threat to Health or Safety.</u> We may use and disclose health information about you when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person.
- Required By Law. We will disclose health information about you when required to do so by federal, state, or local law.
- Research. We may use and disclose health information about you for research
 projects that are subject to special approval process. We will ask for your
 permission if the researcher will have access to your name, address, or other
 information that reveals who you are, or will be involved in your care at the
 office.
- Military, Veterans, National Security and Intelligence. If you are or were a
 member of the armed forces, or part of the national security or intelligence
 communities, we may be required by military command or other government
 authorities to release health information about you. We may also release
 information about foreign military personnel to the appropriate foreign military
 authority.
- <u>Workers Compensation.</u> We may release health information about you for workers' compensation or similar programs. These programs provide benefits for work-related injuries or illness.
- <u>Public Health Risks.</u> We may disclose health information about you for public health reasons in order to prevent or control disease, injury, or disability; or report births, deaths, suspected abuse or neglect, non-accidental physical injuries, reactions to medications or problems with products.
- Health Oversight Activities. We may disclose health information to a health oversight agency for audits, investigations, inspections, or licensing purposes. These disclosures may be necessary for certain state and federal agencies to monitor the health care system, government programs, and compliance with civil rights laws.
- <u>Lawsuits and Disputes.</u> If you are involved in a lawsuit or dispute, we may disclose health information about you in response to a court or administrative order. Subject to all applicable legal requirements, we may also disclose health information about you in response to a subpoena.
- <u>Law Enforcement</u>. We may release information if asked to do so by a law enforcement official in response to a court order, subpoena, warrant, summons, or similar process, subject to all applicable legal requirements.
- <u>Information Not Personally Identifiable.</u> We may use or disclose information about you in a way that does not personally identify you or reveal who you are.
- Family and Friends. We may disclose health information about you to your family members or friends if we obtain your verbal agreement to do so or if we give you an opportunity to object to such a disclosure and you do not raise an objection. We may also disclose health information to your family or friends if we can infer from the circumstances, based upon our professional judgment that you would not object. For example, we may assume you agree to our disclosure of your personal health information to your spouse when you bring your spouse with you into the exam room during treatment or while treatment is discussed.

In situations where you are not capable of giving consent (because you are not present or due to your incapacity or medical emergency), we may, using our professional judgment, determine that a disclosure to your family member or friend is in your best interest. In that situation, we will disclose only health information relevant to the person's involvement in your care. For example, we may inform the person who accompanied you to a session that you are feeling like a danger to yourself and may need hospitalization. We may also use your professional judgment and experience to make reasonable inferences that it is in your best interest to allow another person to act on your behalf to pick up, for example, forms, letters, or medical records.

OTHER USES AND DISCLOSURES OF HEALTH INFORMATION

We will not use or disclose your health information for any purpose other than those identified in the previous sections without your specific, written *Authorization*. If you give us *Authorization* to use and disclose health information about you, you may revoke that *Authorization* in writing, at any time. If you revoke your *Authorization*, we will no longer use or disclose information about you for the reasons covered by your written *Authorization*, but we cannot take back any uses or disclosures already made with your permission.

In some instances, we may need specific, written authorization from you in order to disclose certain types of specially-protected information such as HIV, substance abuse, mental health, and genetic testing information.

YOUR RIGHTS REGARDING HEALTH INFORMATION ABOUT YOU

You have the right to request an "accounting of disclosures." This is a list of the disclosures made of clinical information about your for purposes other than treatment, payments, health care operations, and a limited number of special circumstances involving national security, correctional institutions, and law enforcement. The list will also exclude any disclosures we have made based on your written authorization.

To obtain the list, you must submit your request **in writing** to Kimberly Kienle Price. It must state a time period, which may not be longer than six years and may not include dates before April 14, 2003. Your request should indicate in what form you want the list (for example, on paper, electronically). The first list you request within a 12-month period will be free. For additional lists, we may charge you for the costs of providing the list. We will notify you of the cost involved and you may choose to withdraw or modify your request at that time before any cost are incurred.

• Right to Request Restrictions. You have the right to request a restriction or limitation on the health information we use or disclose about you for treatment, payment or health care operations. You also have the right to request a limit on the health information we disclose about you to someone who in involved in your care or the payment for it, like a family member or friend. For example, you could ask that we not use or disclose information about a hospitalization you had.

We are not required to agree to your request. If we do agree, we will comply with your request unless the information is needed to provide you emergency treatment.

To request restrictions, you may complete and submit a REQUEST FOR RESTRICTION ON USE/DISCLOSURE OF CLINICAL IFORMATION to Kimberly Kienle Price.

- Right to Request Confidential Communications. You have the right to request that we communicate with you about clinical matters in a certain way or at a certain location. For example, you can ask that we only contact you at work or by mail.
 - To request confidential communications, you may complete and submit the REQUST FOR RESTRICTION ON USE/DISCLOSURE OF CLINICAL INFORMATION AND/OR CONFIDENTIAL COMMUNICATION to Kimberly Kienle Price. We will not ask you the reason for your request. We will accommodate all reasonable requests. Your request must specify how ore where you wish to be contacted.
- Right to a Paper Copy of This Notice. You have the right to a paper copy of this notice. You may ask us to give you a copy of this notice at any time, or print one out for yourself from our website. Even if you have agree to receive it electronically, you are still entitled to a paper copy. To obtain such a copy, contact Kimberly Kienle Price.

CHANGES TO THIS NOTICE.

We reserve the right to change this notice, and to make the revised or changed notice effective for clinical information we already have about you as well as any information we receive in the future. We will post a summary of the current notice in the office with its effective date in the top right hand corner. You are entitled to a copy of the notice currently in effect.

COMPLAINTS.

If you believe your privacy rights have been violated, you may file a complaint with our office or with the Secretary of Department of Health and Human Services. To file a complaint with our office, contact Kimberly Kienle Price. <u>You will not be penalized for filing a complaint</u>.